



Dear customers.

First of all, we want to express our gratitude for choosing our hotel and welcoming them to it.

As a consequence of the state of new normality established by the Government of our country a few days ago, we want to remind you a series of regulations established in our hotel and following the Health regulations in order to safeguard the health of our staff and your own (Client and staff!) that we detail below:

- At the reception for any consultation you will have to be in front of the protective screens to preserve the health of our staff and your own while you are attend by one of our receptionists.
- The use of masks is mandatory throughout the hotel except in your room and in the restaurant once you are seated at your table, every time you get up to request food at the buffet you must make use of it.
- You must keep the distance of 1.5 meters always guided by the signs for this purpose.
- Always use the hydroalcolic gel located in different places of the hotel.
- The elevator can only be used by 4 people in the case of families. In the case of an individual client, it cannot be shared.
- The Hall Bar and Pool Bar must operate under the same conditions as the Restaurant.
- The pool will have a limited capacity, always keeping the distance of 1.5 meters, our pool staff will indicate the capacity and rules of it.
- The rooms at the time of cleaning, cannot be occupied by the client because there can be no communication between the client and the staff, this also extends to the hotel maintenance service.
- Gym, sauna and hairdresser must meet the affection rules with a maximum capacity and always by appointment.
- Our staff is at your disposal for any help you may need.

We request strict compliance with the rules and instructions of our staff to achieve correct guidelines for this new stage that we are living and always motivated by people's health.

For your information we have a security committee made up of personnel from our hotel and advised by an external company (BIOLAB Laboratories) making our establishment a safe Hotel.

Management.

Room number: _____

Passport client: _____

Firm: _____